

Support Bulletin # 29

How to change existing Customer/Supplier/Product Codes

Need to change lots of customer/supplier/job/product codes?

Sometimes users decide to change their account numbering system and look for a quick way of doing it. Let's say that you wanted to change lots of product part numbers. You would normally do large scale changes by exporting the products to Excel, make the changes and then import back again. However, this will not work for product codes because ABM uses the product code to identify the products and will not recognise the new codes because they don't yet exist in ABM.

The solution is to do the following:

1. Assemble a spreadsheet with the following columns
 - The existing product code
 - The new product code
2. Add a custom field to the products table (25 character text) called ZnewCode
3. Import the data into ABM selecting
 - Product code
 - The new code custom field
4. Run the update query:

```
UPDATE PRODUCTS SET PRODUCTS.ProductCode =  
PRODUCTS.ZNewCode WHERE PRODUCTS.ZNewCode > "
```

5. Remove the custom field

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