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Support Bulletin # 66 ABM Quick Tips

Table of Contents

MS Terminal Server Install Mode vs. Execute Mode	1
Using GET PREVIOUS SALE option when creating a Sales Order or Quote	1
Sundry Payments and Receipts GL Postings	2
How to Restore User Defaults	2
How to Improve the Speed of the Sales Invoice	3
How to Turn off (not so) Smart Linking in Crystal Reports 10.....	3
Importing Customer and Supplier Balances tips	3
Helpful Script	4
ABM 2008 – Enhancements to Forms	4

MS Terminal Server Install Mode vs. Execute Mode

Installing applications on a terminal server (TS) has to be done in a special way to ensure it is usable by all users of the terminal server. This is called the user-global method which means that when an application is installed one time by an administrator it can be run by anyone who logs on to that TS computer.

TS has two modes, Execute mode and Install mode. When a user logs on to TS by default they are in Execute mode which allows them to run programs, etc. To perform a user-global installation the TS machine must be in Install mode. Install mode ensures that any INI files are installed to the Terminal Server system directory, instead of to the user's home Windows directory.

There are two ways to get TS into Install mode. If you use the Add/Remove Programs utility in control panel this will automatically set the mode to Install during the installation and then back to Execute at the end. Alternatively you can manually change your mode to install by typing change user /install at the DOS command prompt.

To change to install mode type

C:\change user /install

To change back to execute mode type

C:\change user /execute

And to check you current mode type

C:\change user /query

Using GET PREVIOUS SALE option when creating a Sales Order or Quote

When creating a new sales order or quote you have the option of brining in a previously created invoice. From the top menu select OPTIONS\Get Previous Sale a list of all invoices (complete or

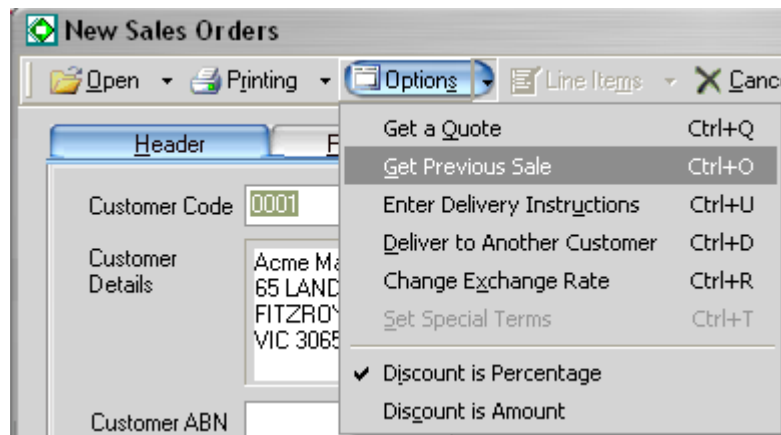
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outstanding) will appear and you can select the one you want to duplicate. You are limited to duplicating one invoice and this option is only available on new orders.



Sundry Payments and Receipts GL Postings

When processing a Sundry Payment or Customer Receipt, if there is a GST component on the transaction ABM will post to the *FIRST* Supplier or Customer group's General Ledger Control for GST Payable or GST Received.

How to Restore User Defaults

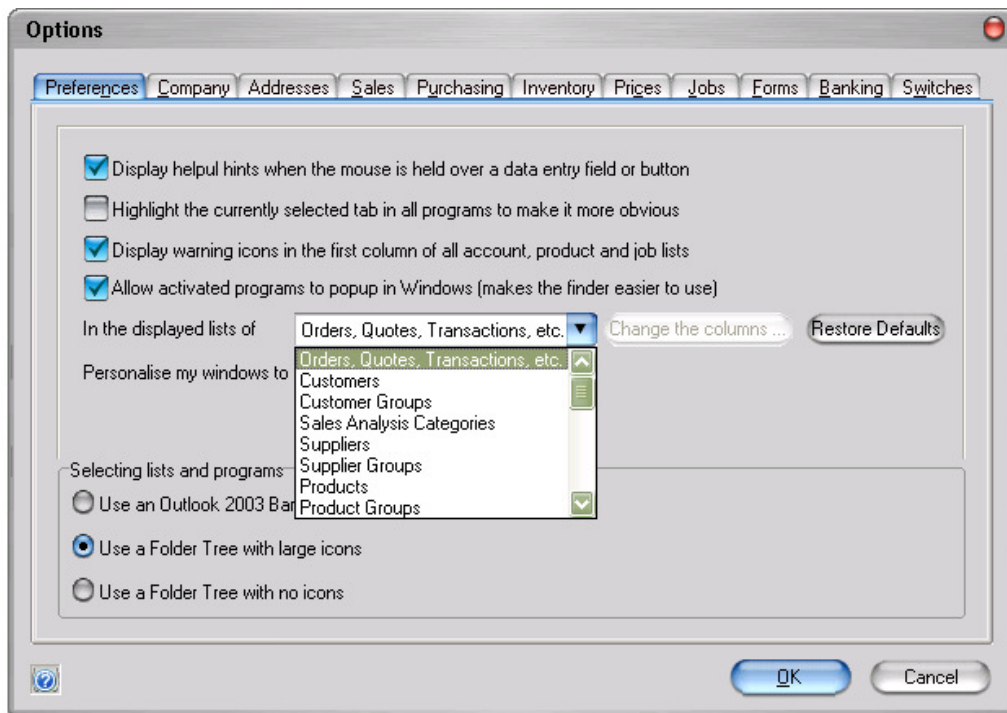
Under Tools/Options there is a button to restore the user's defaults. These options will clear column chooser settings among other things. This is especially handy if a new / existing user gets the dreaded "Can not perform this action on a closed dataset" error. The other option is to clear all of the records for the user in the settings table with a SQL script. Delete from settings where userno = 9.

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The other way to quickly clear all user settings is to delete all existing records in the database settings table. SQL script to do this is:

```
DELETE FROM SETTINGS
```

How to Improve the Speed of the Sales Invoice

The default Sales Invoice form has a sub-report that is only required in Europe for VAT reporting. If your company is Australian based then you can remove the SALESVAT.RPT from the invoice footer section. This will improve the running speed of the report by about 5 times.

How to Turn off (not so) Smart Linking in Crystal Reports 10

If you have worked with Crystal Reports you know how stupid and downright annoying 'smart linking' can be. To turn this setting off you need to go to the registry of all places!

```
HKEY_CURRENT_USER\Software\  
Crystal Decisions\10.0\  
Crystal Reports\DatabaseOptions\DoAutoSmartLinking = No
```

Importing Customer and Supplier Balances tips

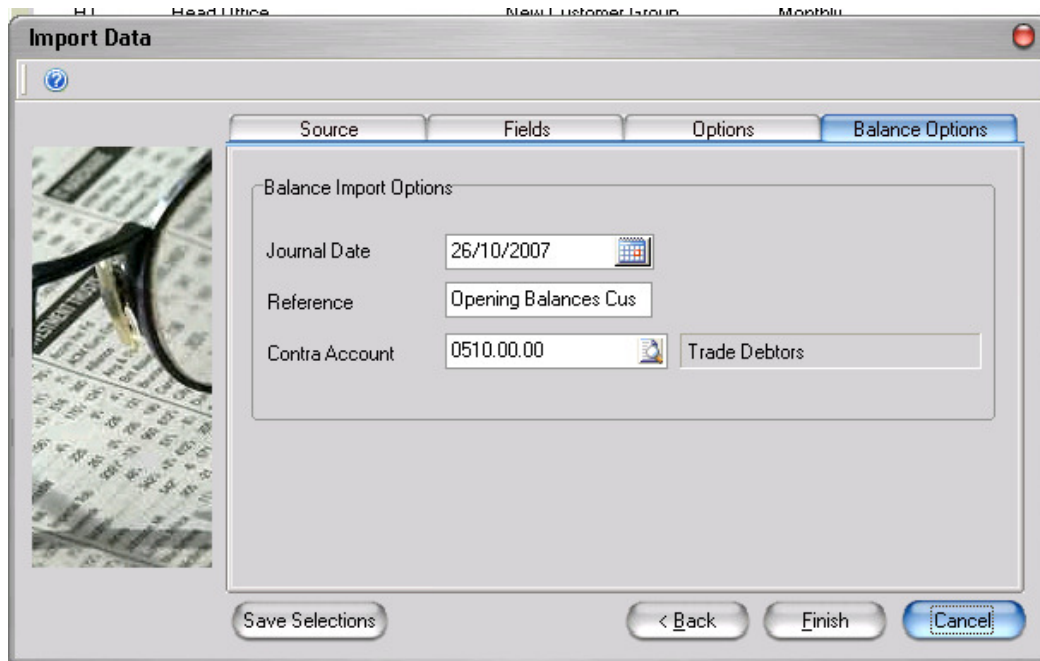
A new feature was introduced into version 3 of ABM that allows you to import Customer and Supplier opening balances. The functionality is built into the import process and all you have to do is enter values in Next Period, Current, Age 1, Age 2, Age 3, and Age 4 on your import spread sheet. When you import the records ABM will prompt you for the Journal Description and Contra account to the balance sheet Trade Debtors or Trade Creditors in the customer group.

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Tip 1: Run the datacheck after so the balances are recalculated for the terms.

Tip 2: If you set the contra account to the same account as the Balance Sheet Trade Debtors/Creditors the net posting will be zero.

Tip 3: ABM will allow you import the values as many times as you want. Be aware of this!

Helpful Script

The script below will set all customers who haven't had any activity in a certain period of time to inactive. The first script changes all Customers to an Inactive status. The second script only changes customers to an Active status if they have had a transaction after the date specified.

```
update customers  
set customers.status = 'I1'  
where totaldue = 0
```

```
update customers  
set customers.status = 'A1'  
from customers, transheaders  
where customers.uniqueid = transheaders.accountid and  
transheaders.accountingdate > (CONVERT(DATETIME, '2005-12-31 00:00:00', 102))
```

Can also work for suppliers and products!

ABM 2008 – Enhancements to Forms

Included in ABM version 2008 is newly designed forms where additional information such as company logo path, conditions of sale, and remittance information can be added under Tools/forms and will

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automatically print the new forms. New fields have been added to some Crystal Report forms to accommodate the new functionality appropriate to the type of transaction the form relates to.

The screenshot shows the 'Options' dialog box with the 'Forms' tab selected. The 'Forms Information' section has two radio buttons: 'Use Word Mailmerge Documents' (unselected) and 'Use Crystal Forms (recommended)' (selected). Below this are two sections: 'Required Forms Information' and 'Optional Forms Fields'. The 'Required Forms Information' section contains the following fields:

- Logo Picture File: H:\ABM\Pictures\Logo\BMlogo.bmp
- Conditions of Sale: Your conditions of sale such as Retention of Title: Responsibility for the goods which at the time of shipment. Title to these goods passes upon receipt of cleared funds.
- Email remittance to: accounts@mycompany.com
- Fax remittance to: (01) 123 4567
- Transfer Payments to: bank code 123-456, account number 654321

The 'Optional Forms Fields' section is currently empty. At the bottom of the dialog, there are three radio buttons for 'Payment Reference': 'Customer Code' (selected), 'Invoice Number' (unselected), and 'Not Required' (unselected). The dialog has 'OK' and 'Cancel' buttons at the bottom right.

Logo Picture File – ABMLogo (OLE Object)

Path and file name of the logo that will display on all forms. The default is the ABM logo which is replaced with the file specified in this field.

The new logo inserted on the forms has been named ABMLogo therefore, when a form is being launched and there is a logo name in the logo path (under tools/options/forms/optional form fields) then it will replace the ABM logo with the one specified in that path. The logo will be resized to the same size as the ABM logo.

Conditions of Sale – @Conditions

This text will print in the Group Footer #1a section in each sale order and invoice forms.

Email remittance and Fax remittance to - @EmailRemittance

These entries are included in a text formula called @EmailRemittance on the sale order and invoice form relating to the remittance advices. The text string can be edited in Crystal Reports.

Transfer Payments To and Payment Reference – @RemittRef

Transfer Payments to (@CompanyTransferRef) and Payment Reference (@CompanyTransferInfo) are used to make a text string formula called @RemittRef based on the Payment Reference selected. These formulas are included in the sales order and invoice forms.

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If a Payment Reference of Customer Code then the custom code is named as the reference. If Invoice is selected, then the invoice number is named. If not requested is selected than nothing is printed. All the text strings displayed can be edited in the Crystal Reports.

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