

## Support Bulletin # 88 Windows 7 Date Formats

### Issue

Operating System is Windows 7

The regional date/time settings have been changed via Control Panel \ Region and Language settings in Windows 7 to English Australian format dd/mm/yyyy, but ABM still shows in English American (or other original setting) date/time format of mm/dd/yyyy.

### Resolution

You must trigger a 'RESET' to the date / time change in addition to making the changes.

1. From the Control Panel Select Clock Language and Region Settings
2. Under the Region and Language heading click Change Date, Time, or Number format link
3. Verify Format is English Australian
4. Verify Date format is mm/dd/yyyy
5. Click on Additional Settings button at the bottom
6. Click the RESET button in the bottom right hand corner

The RESET button can also be accessed via the time/date calendar on the tool bar.

1. Click on the time on tool bar
2. Click the link Change Date and Time Settings
3. Click on the Change Date and Time button
4. Click on Change Calendar settings link
5. Click the RESET button in the bottom right hand corner

\*THIS BULLETIN IS PROVIDED FOR INFORMATIONAL PURPOSES ONLY. The information contained in this document represents the current view of Advanced Business Manager on the issues discussed as of the date of publication. Because Advanced Business Manager must respond to change in market conditions, it should not be interpreted to be a commitment on the part of Advanced Business Manager and Advanced Business Manager cannot guarantee the accuracy of any information presented after the date of publication.

INFORMATION PROVIDED IN THIS DOCUMENT IS PROVIDED 'AS IS' WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND FREEDOM FROM INFRINGEMENT.

The user assumes the entire risk as to the accuracy and the use of this document.